



Dear Trade Partners,

Due to the current circumstances , an updated flexibility policy now applies to passengers booked on ME flights that have been cancelled (UN/TK status):

1- Passengers holding ME 076, ME routing.

Rebooking:

One-time additional change free of charge permitted within one week from ORIGINAL travel date.

The change must be within the same cabin, same route with the following exceptions: AUH may be reissued to DXB , and DMM may be reissued to JED or RUH at no additional charge.

When affected sector is on the outbound, you may modify the inbound sector respecting same original stay duration.

Tickets must be reissued on Involuntary basis, inserting reason in Endo Box.

Note : in case of TK status delay is considered from 3 hours and above.

Refund:

Free full refund on impacted flights is permitted.

Note: For delayed flight (TK status) full refund is permitted provided delay is more than 3 hours or resulting in misconnection.

Reference code:

M0180RS for reissue and refund shall be used.

No-show Policy:

For passengers departing from BEY to all MEA destinations, bookings that are not cancelled within the specified timeframe prior to departure:

From BEY	Late Cancellation	No-Show fee	
		Business	Economy
Africa	48hours	\$500	\$300
Other MEA destinations	24hours	\$500	\$300

2- Passengers holding ME 076, ME with Other Airlines routing:

When rebooking on other Airlines, whether on code share or interline partners:

- a) Fare rules apply; RBD (using FQS), routing (using FQR), same original Airlines.
- b) Rebooking fee is waived.
- c) Full refund permitted. Reference code: M0180RS

This policy supersedes and takes precedence over all prior circulars.

MEA SL Circular no. 20

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