

MEA FLEXIBILITY POLICY - UPDATE

09 March 2026

Dear All,

This is to inform you that in consequence of the continuing airspace closure, an updated flexibility policy applies to all passengers booked on ME flights that have been cancelled (UN/TK status) for this reason:

1. Rebooking:

- One-time additional change free of charge permitted **for travel up to 22Mar2026**, subject to flight resumption and availability.
- The change must be within the **same cabin** and **same route** with the following exceptions: **AUH may be reissued to DXB, and DMM may be reissued to JED or RUH at no additional charge.**
- When affected sector is on the outbound, you may modify the inbound sector respecting same original stay duration.
- Tickets must be reissued on Involuntary basis, inserting reason in Endo Box.

2. Refund:

- Free full refund on impacted flights is permitted.
Note: For delayed flight (TK status) full refund is permitted provided delay is more than 3 hours or results in misconnection

3. Reference code:

- **M0180RS** for reissue and refund shall be used.

4. No-show Policy:

For passengers departing from BEY to all MEA destinations, bookings that are not cancelled within the specified timeframe prior to departure:

From BEY	Late Cancellation	No-Show fee	
		Business	Economy
Africa	48hours	\$500	\$300
Riyadh	24hours	\$500	\$300
Other MEA destinations	12hours	\$500	\$300
