

## MEA Flexibility Policy Update on 21 April 26

Applicable to passengers booked on ME flights which have been cancelled or modified for more than 3 hours (UN/TK status)

MEA UN / TK Segment	Destination	Change penalty	Refund Penalty	Difference in Fare		Refcode
				Travel Window	Waiver Conditions	
076 Pure ME Tickets	Baghdad, Erbil, Abu Dhabi and Doha	Waived one time	Waived	Waived for <i>travel on/ before 30 April 26</i> (Involuntary Reissue)	In same cabin and same route on a pure ME flight	<u>M0194RS</u>
	Dammam	Waived one time	Waived	Waived for <i>travel within one week</i> (Involuntary Reissue)	In same cabin, to Dammam, Jeddah or Riyadh	M0180RS
	Other pure MEA Destinations	Waived one time	Waived	Waived for <i>travel within one week</i> (Involuntary Reissue)	within same cabin and same route on an ME operated	M0180RS
076 Tickets including Other Carrier	Any ME or ME/OC Destination	Waived one time	Waived	Waiver not permitted	Full difference to be paid.	M0180RS

**Note:** The travel window for waiver of difference in fare (Involuntary Reissue) is calculated from date of original affected segment.

The above policy applies for delayed flight (TK status) provided delay is more than 3 hours or resulting in misconnection.

Refcode to be inserted upon reissue; reason to be mentioned in Endo Box.

When the affected sector is on the outbound, you may modify the inbound sector respecting same original stay duration.

### **No-show:**

For passengers departing from BEY to all MEA destinations, bookings that are not cancelled within the specified timeframe prior to departure:

From BEY	Late Cancellation	No-Show Fee	
		Business	Economy
Africa	48hours	\$500	\$300
Other MEA Destinations	24hours	\$500	\$300

This policy supersedes and takes precedence over all prior circulars.

SL Circular no.22