

## Politique Commerciale

<b>Type of bookings</b>	<ul style="list-style-type: none"> <li>• Confirmed tickets and associated ancillaries</li> <li>• Passengers onboarded from standby or waitlist</li> <li>• Unticketed group bookings, where the deposit has been collected or contract signed</li> </ul>
<b>Affected flights, cities</b>	Passengers travelling to/from/via DOH
<b>Tickets issued by</b>	28 February 2026
<b>Original travel dates</b>	<b>28 February – 10 March 2026</b>
<b>New travel dates</b>	<b>+/- 14 days from the original travel date</b>
<b>Rebooking guidelines</b>	<ol style="list-style-type: none"> <li>1. Rebooking on QR Operating flights into the lowest available RBD within the same cabin for all unused operated by: <ol style="list-style-type: none"> <li>a. QR</li> <li>b. 6E, AA, AT, AY, BA, CZ, GA, JL, MF, MH, PR, VA, WB - applies to all these carriers on flights to/from DOH only</li> <li>c. IB flights (including those operated by I2 or YW)</li> </ol> </li> <li>2. Rebooking on codeshare/interline is as per force majeure terms and conditions (fare rules)</li> </ol>
<b>Number of free reissues</b>	<b>Two reissues permitted</b>
<b>Endorsement</b>	The first 5 characters of the endorsement / restriction field must be annotated with INVOL, and fare calculation should begin with I- <b>ENDO : INVOL – REF COMMQ157</b>
<b>No-show condition waiver</b>	No-show penalties are waived for impacted O&D only, provided, situation for impacted travel occurred 5 days or less prior to departure from place of embarkation, regardless of whether the fare rules allow no-show or require a penalty
<b>Refund condition waiver</b>	<ul style="list-style-type: none"> <li>• Refund penalties are waived for 157 tickets or EMDs, regardless of whether the rules allow refund or require a penalty</li> <li>• Impacted 157 EMDs issued for ancillary services can be refunded regardless of the ticket has been refunded or rebooked</li> </ul>
<b>Important Information</b>	All other terms and conditions as per JWC